



INFORMATION TECHNOLOGY SERVICES DIVISION



## ***ITSD Customer Relationship Managers***

*The Customer Relationship Managers listed below serve as the liaison between ITSD and our customers. The Customer Relationship Managers may be contacted for information regarding the provision of ITSD services or any other question you may have for ITSD.*

### **Manager/Bureau Chief**

**Customer Service Management Officer – Wendy Wheeler, 406-444-2856**

**Customer Relations and Quality Management Bureau – Gordy Conn, 406-444-3170**

### **Customer Relationship Managers and Agencies Represented**

*Joe Chapman, 406-444-0102*

[jchapman@mt.gov](mailto:jchapman@mt.gov)

Dept of Public Health and Human Services  
Montana Office of Public Instruction  
Department of Military Affairs  
Department of Environmental Quality  
Dept of Natural Resources and Conservation  
Department of Agriculture  
Department of Livestock

*Mike Cochrane, 406-444-0252*

[mcochrane@mt.gov](mailto:mcochrane@mt.gov)

Montana Department of Transportation  
Department of Corrections  
Montana Secretary of State  
Department of Justice  
Department of Labor and Industry  
Judicial Branch  
Montana Fish Wildlife and Parks

*Amy Palmer, 406-444-6197*

[apalmer@mt.gov](mailto:apalmer@mt.gov)

Department of Administration  
Department of Revenue  
Local Governments and Counties  
Montana Universities  
Montana Arts Council  
Montana Historical Society  
Commissioner of Political Practices  
Montana State Library  
State Auditor's Office  
Public Service Regulation

*Gordy Conn, 406-444-3170*

[gconn@mt.gov](mailto:gconn@mt.gov)

Legislative Branch  
Governor's Office  
Commissioner of Higher Education  
Board of Public Education  
School for Deaf and Blind  
Department of Commerce



**Service Desk Online ...it's all about service.**

The Service Desk hours are 8:00 AM - 5:00 PM Monday through Friday. The phone number is (406) 444-2000 or 800-628- 4917. Outside of these hours, standby-support is available for critical problems by calling the above telephone numbers. ITSD Service Desk: <http://mine.mt.gov/it/servicedesk/default.mcp>

**You may submit a service request online at: <http://servicedesk.mt.gov>**